



# Solution Monitoring and Predictive Analysis

## Supplemental Services

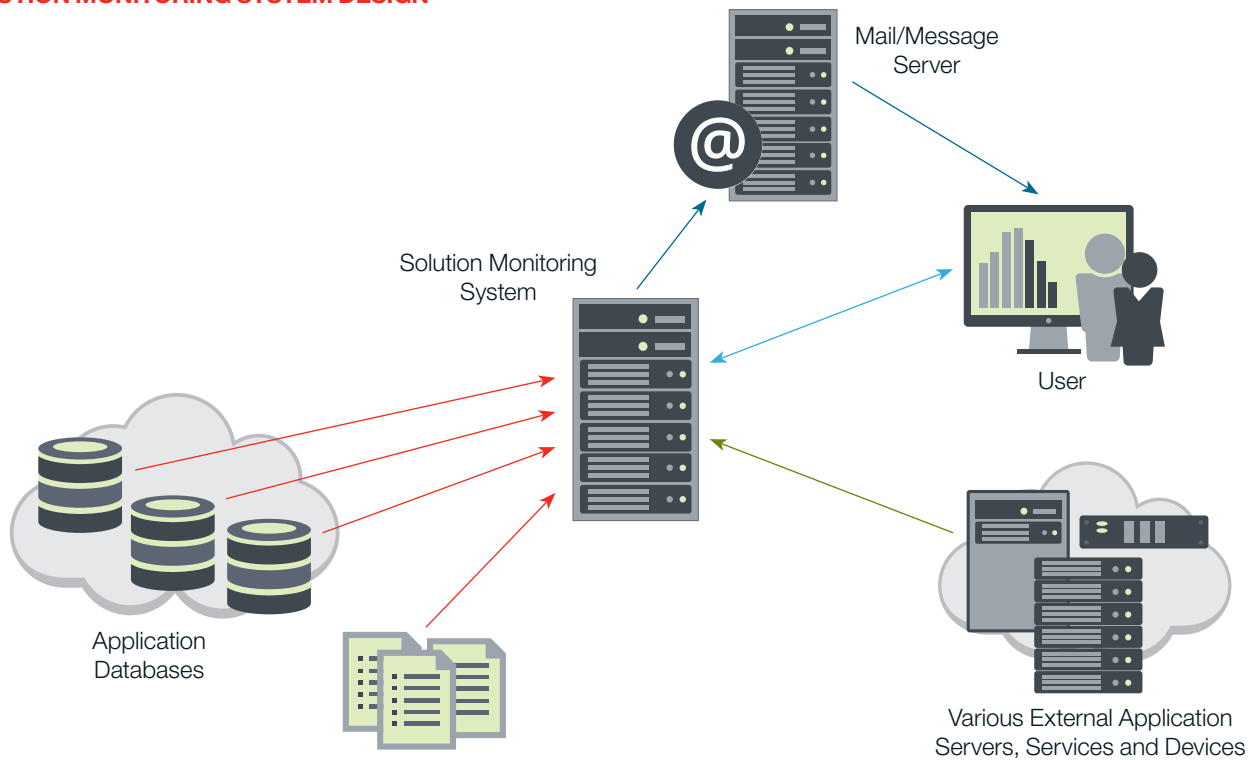
Solution Monitoring and Predictive Analysis services provide our customers with the ability to constantly monitor network data, network performance and system analysis so your operation teams are alerted of potential problems *before* they arise.

Solution Monitoring not only covers direct checks on the availability of servers, devices, Windows services or web services, but it also checks the data content within remote system databases and collects data via integrations by checking the general “health” of the database.

Solution Monitoring and Predictive Analysis services allow you to collect data from all remote systems that are usually hidden under-the-hood and not easily accessible by any means other than running direct database queries and analyzing data over time. The monitoring tools we provide

enable your maintenance/support teams to organize all queries they currently use in one place, run them and collect data from a single application.

## SOLUTION MONITORING SYSTEM DESIGN



### MONITORING FEATURES

- » Predictive Analysis
- » Database Monitoring
- » Application Monitoring
- » Services Monitoring
- » Device Monitoring
- » Performance Monitoring
- » Security Monitoring
- » Log File (Flat File) Analysis

### OUTCOMES

- » Use Predictive Analytics to look at baseline data and determine if processes are within performance limits
- » Detect problems in process performance before adversely impacting business
- » Optimize processes and practices
- » Gain confidence in system functionality
- » View all alerts in the Solution Monitoring user interface
- » Send alerts to defined notification groups via email and/or SNMP TRAP messages
- » Create ad-hoc queries and run result validation to identify irregularities

### FOR MORE INFORMATION, PLEASE CONTACT:

Itron Access: <https://access.itron.com>

Email: [EMS-PCS@itron.com](mailto:EMS-PCS@itron.com)

Phone: (877) 487-6602



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### CORPORATE HQ

2111 North Molter Road  
Liberty Lake, WA 99019 USA

**Phone:** 1.800.635.5461

**Fax:** 1.509.891.3355

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